



## Notice of Individuals' Nondiscrimination and Accessibility Rights

Cherry Blossom PACE complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cherry Blossom PACE does not excluded people or treat them differently because of race, color, national origin, age, disability, or sex.

Cherry Blossom PACE:

1. Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  1. Qualified sign language interpreters
  2. Written information in other formats (large print, audio, accessible electronic formats, other formats)
2. Provides free language services to people whose primary language is not English, such as:
  1. Qualified interpreters
  2. Information written in other languages

If you need these services, please contact the Civil Rights Coordinator at the phone number listed below.

If you believe Cherry Blossom PACE has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Civil Rights Coordinator, Mailing Address: 21750 Hardy Oak Blvd Ste 104, PMB 72961 San Antonio, TX 78258-4946
- Phone: 1-855-722-2819 (TTY users should call 711)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the above-noted Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.